



# COMMONWEALTH of VIRGINIA

## Department of Emergency Management

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### Disaster Field Office

7800 Carousel Lane • Richmond, VA 23294

**FEMA-1491-DR-VA**

Commonwealth Situation Report #38

Tuesday, December 2, 2003

#### 1. Situation

Hurricane Isabel entered Virginia September 18 after making landfall along the North Carolina Outer Banks. The Commonwealth sustained winds near 100 mph and tropical storm winds for 29 hours. The hurricane produced storm surge of 5 to 8 feet along the coast and in the Chesapeake Bay with rainfall totals between 2 to 11 inches along its track. Damages due to wind, rain, and storm surge resulted in flooding, electrical outages, debris, transportation interruption, and damaged homes and businesses. At the height of the incident approximately 6,000 residents were housed in 134 shelters and curfews were imposed in many jurisdictions. Further damages occurred when a series of thunderstorms and tornados came through many of the designated areas in the southeast portion of Virginia on September 23. Governor Mark R. Warner declared a State of Emergency in the Commonwealth on September 15, 2003. Governor Warner requested, and Virginia received, a Major Presidential Disaster Declaration (FEMA-1491-DR-VA) on September 18, 2003. FEMA closed the incident period effective October 1, 2003. A total of 33 confirmed deaths to date.

#### 2. Current State/Federal Priorities and Objectives

- Considering the vigorous activity in major programs including Individual Assistance, Other Needs Assistance, Small Business Administration, Voluntary Agency Liaison and Mobile Home Operations, closing of the Disaster Field Office is now projected for late January to mid-February 2004.
- Implement an external affairs strategy that will proactively manage public expectations through targeted media releases, appropriate staffing of public meetings, and support of all recovery program elements.
- Monitor and track debris removal from public property.
- Develop timelines for completion of program delivery.
  - Substantially complete the implementation of Human Services, Public Assistance and Mitigation programs by 12/19/03.
- Provide for health and safety of impacted citizens and recovery workers.
- Aid in the Commonwealth's effort of long term recovery/restoration planning.
- Maximize disaster related training opportunities for all DFO team partners.

#### 3. Response Activities

- **Public Works**
  - A hotline, operated by the U.S. Army Corps of Engineers, 1-866-880-1380 is open for contractors and local governments needing information regarding debris removal. The lines are open from 7 a.m. to 5 p.m. daily.

“Working to Protect People, Property and Our Communities”

- **Resources**

- The DFO operations are supported daily by the Virginia Departments of:

Emergency Management	<b><i>17</i></b>
Transportation	<b><i>10</i></b>
Social Services	<b><i>26</i></b>
Conservation and Recreation	<b><i>1</i></b>
Fire Programs	<b><i>7</i></b>
Housing and Community Development	<b><i>1</i></b>
Dep't of Forestry	<b><i>1</i></b>
Total (as of December 2)	<b><i>63</i></b>

- **Commonwealth Situation Reports**

- Situation Reports are being prepared and distributed weekly on Tuesday.
- The Disaster Field Office operational hours are 8 a.m. to 6 p.m., Monday through Friday and 8 a.m. to 12 p.m., Saturday. Telephones are answered from 7 a.m. to 6 p.m.

#### 4. **Recovery Activities**

##### A. **Human Services:**

##### i. **Teleregistrations**

- New teleregistrations since last reporting period amount to ***704*** for a total of ***90,808*** registrations at COB ***12/1/03***. Registrations decreased from the previous week's total. See Attachment 1 for teleregistrations by designated jurisdictions.
- The registration period has been extended to COB December 8, 2003.
- Individuals can register for FEMA assistance by calling 1-800-621-FEMA or TTY 1-800-462-7585 for the speech or hearing impaired. Lines are open from 7 a.m. to 8 p.m.

##### ii. **Small Business Administration (as of COB 12/1/03)**

	<b>Issued</b>	<b>Received</b>	<b>#Approved</b>	<b>\$ Approved</b>	<b>Declined</b>	<b>Withdrawn</b>	<b>Pending</b>
<b>Home</b>	<b><i>51,094</i></b>	<b><i>6,062</i></b>	<b><i>1,651</i></b>	<b><i>\$38,891,100</i></b>	<b><i>2,312</i></b>	<b><i>562</i></b>	<b><i>1,537</i></b>
<b>Business</b>	<b><i>9,822</i></b>	<b><i>821</i></b>	<b><i>164</i></b>	<b><i>\$8,850,300</i></b>	<b><i>310</i></b>	<b><i>117</i></b>	<b><i>230</i></b>
<b>EIDL</b>	<b><i>0</i></b>	<b><i>861</i></b>	<b><i>108</i></b>	<b><i>\$2,263,100</i></b>	<b><i>46</i></b>	<b><i>489</i></b>	<b><i>218</i></b>
<b>TOTAL</b>	<b><i>60,916</i></b>	<b><i>7,744</i></b>	<b><i>1,923</i></b>	<b><i>\$50,004,500</i></b>	<b><i>2,668</i></b>	<b><i>1,168</i></b>	<b><i>1,985</i></b>

##### iii. **Individuals and Households Program (IHP)**

##### 1. **Housing**

- Temporary housing assistance disbursed to date – ***\$30,099,931.63***
- Residential destruction included 1,124 homes reported destroyed and 9,027 with major damage.
- Of the more than 2,000 businesses affected, 75 are reported destroyed, 302 suffered major damage and 1,753 businesses suffered minor or casual damage.

**Travel Trailer Status as of 12/1/03**

<b>County</b>	<b>Approved</b>	<b>On Site</b>	<b>Occupied</b>
Gloucester	82	<b>82</b>	<b>79</b>
Hampton	2	2	2
James City	1	1	1
King & Queen	3	3	3
Lancaster	1	1	1
Mathews	8	8	<b>8</b>
Middlesex	1	1	1
Poquoson	<b>239</b>	<b>238</b>	<b>237</b>
Prince George (Petersburg)	1	1	1
Rockbridge	8	7	7
Suffolk	1	<b>1</b>	<b>1</b>
York	10	10	8
<b>Total</b>	<b>357</b>	<b>355</b>	<b>349</b>

**2. Other Needs Assistance (ONA)**

Amount referrals approved:	<b>\$15,533,495.80</b>
Amount referrals disbursed: ( <i>as of 12/1/03</i> )	<b>\$14,851,151.02</b>
Total referrals received:	<b>41,479</b>
Total referrals approved:	<b>10,767</b>
Total referrals ineligible:	<b>19,162</b>
Total referrals withdrawn:	<b>1,341</b>
Total referrals pending:	<b>10,209</b>

**iv. Disaster Recovery Centers**

For the period *11/25 through 12/1, 199 walk-ins* visited the DRCs.

	<b>Location &amp; Address</b>	<b>Date Opened</b>	<b>Clients Served</b>	<b>Clients Served Cumulatively</b>	<b>Date Closed</b>
1	<b>Poquoson</b>	9/23	<b>18</b>	<b>3,832</b>	
2	<b>Norfolk.</b>	9/26		948	10/31
3	<b>Hampton</b>	9/26		1,310	10/31
4	<b>Gloucester</b>	9/26	<b>13</b>	<b>3,067</b>	
5	<b>Buena Vista</b>	9/26		37	9/28
6	<b>Newport News</b>	10/10		1,305	11/14
7	<b>Virginia Beach</b>	9/28		1,368	11/14
8	<b>Yorktown</b>	9/29	<b>14</b>	<b>1,736</b>	
9	<b>Alexandria</b>	9/29		109	10/5
10	<b>Portsmouth</b>	9/30		<b>1,205</b>	<b>11/29</b>
11	<b>James City County-Williamsburg</b>	9/30		261	10/5

Updated Information is **bold** and *italicized*.

	Location & Address	Date Opened	Clients Served	Clients Served Cumulatively	Date Closed
12	Chesapeake	10/1		426	10/25
13	Staunton	10/2		45	10/7
14	Suffolk	10/2		668	10/31
15	Chesterfield	10/2		251	10/22
16	Henrico	10/3		637	10/31
17	Westmoreland – Northern Neck	10/3		248	10/25
18	Richmond City	10/4		150	10/18
19	Isle of Wight	10/4		79	10/8
20	Isle of Wight Area	10/5		500	11/7
21	Surry	10/5		148	10/18
22	Fairfax	10/6		216	10/17
23	Kilmarnock	10/8		154	10/11
24	Luray	10/8		57	10/11
25	Petersburg	10/9		265	10/29
26	Middlesex County	10/9		314	10/31
27	Franklin City	10/10		83	10/13
28	Accomack County	10/11		27	10/16
29	Tangier	10/13		71	10/14
30	Stafford	10/13		44	10/16
31	New Kent	10/13		152	10/23
32	Emporia City	10/14		308	10/18
33	Charles City County	10/18		33	10/21
34	Louisa County	10/18		13	10/21
35	Halifax	10/20		21	10/23
36	Emporia City	10/23		74	10/26
37	Farmville	10/23		55	10/26
38	Sussex	10/25		26	10/29
	<b>Totals</b>		<b>45</b>	<b>20,160</b>	

v. **Disaster Unemployment Assistance** (as of *COB 12/1* except for disbursement which is updated weekly)

Total Claims Filed:	<b>2,462</b>
Approved:	<b>2,298</b>
Denied:	<b>162</b>
Amount Claims Disbursed:	<b>\$510,771</b>

Updated Information is **bold** and *italicized*.

**vi. Donations Coordination**

- Calls as of **COB 12/1/03** total **2,331** with **1,632** related to individual needs, 634 miscellaneous, 61 offers of donations and four calls from agencies with needs.
- Donations of goods, money and volunteer services can be made by calling the toll-free Donations Hotline at 1-877-245-5513.

**vii. Hurricane Isabel Relief Fund.**

- Fund total as of COB 12/1/03 \$28,791

**viii. Insurance Fraud Hotline**

- A total of **32 communications** have been received by Hotline, mail/fax and telephone by the Virginia State Police of suspected insurance fraud relative to Hurricane Isabel.

**B. Infrastructure Services:**

**i. Public Assistance Program**

- Has received **292 Requests** for Public Assistance to date in the system. Work has been completed on **86 applicants (28%)**.
- Project worksheets total **815 written of 1,617 projected (50%)**, **635** obligated and **180** under review for a total of **\$56,623,193.62 obligated**.
- Completed **287** kick-off meetings.
- **Two** Public Assistance teams are in the field conducting kick-off meetings and writing project worksheets. ***In addition, four 'tree' teams are in Richmond and four 'tree' teams are in Hampton.***
- Grants were conveyed to **36 jurisdictions** during the past week as indicated by bold italics in table.

**Public Assistance Grants Conveyed**  
As of ***December 2***

A & N Electric Coop  
Accomack County  
Alberta, Town  
Amherst County  
Appomattox County  
Appomattox, Town  
***Ashland, Town***  
***Barc Electric Coop***  
***Bedford City***  
Blackstone, Town  
Boydton, Town  
Bridgewater, Town  
Brunswick County  
Campbell County  
***Cape Charles Rescue Service***  
Central Virginia Electric Coop  
Charles City County  
***Charles City, Town***  
Chesapeake City  
***Chesterfield County***  
Claremont, Town  
Clarksville, Town  
Colonial Beach, Town  
***Colonial Heights City***  
Community Electric Coop  
Culpeper, Town

***Danville City***  
Dumfries, Town  
Elkton, Town  
Emporia City  
***Fauquier County***  
***Fluvanna County***  
Franklin City  
***Fredericksburg City***  
Front Royal, Town  
Gloucester County  
Gordonsville, Town  
Greensville County  
Greene County Public Schools  
Grottoes, Town  
***Hampton City***  
***Hampton Redevelop./Housing Auth.***  
***Hanover County***  
Hanover County Public Schools  
Harrisonburg City  
Henrico County  
Herndon, Town  
Hopewell City  
Kenbridge, Town  
King & Queen County  
Leesburg, Town  
Louisa County

Luray, Town  
Madison County  
***Manassas City***  
***Manassas Park City***  
***Mathews County***  
Mathews County Electric Coop  
McKenney, Town  
Mecklenberg Elec. Coop  
Middleburg, Town  
Mt. Jackson, Town  
***New Kent County***  
Newport News City  
Norfolk City  
Northern Neck Elec. Coop  
Northern Virginia Elec. Coop  
***Nottoway County***  
Onancock, Town  
Onley, Town  
Orange, Town  
Pittsylvania County  
***Poquoson City***  
***Poquoson City Public Schools***  
Portsmouth City  
***Powhatan County***  
Prince Edward County  
Prince George County

Prince George Elec. Coop.	Staunton City	Virginia Dept of Emergency Mgmt
<b>Purcellville, Town</b>	<b>Strasburg, Town</b>	Virginia Dept of Health
Rappahannock Electric Coop	<b>Suffolk City</b>	<b>Virginia Dept of Motor Vehicles</b>
Richmond City	Surry County	<b>Virginia Dept of Rehabilitative Serv.</b>
<b>Richmond City Public Schools</b>	Sussex County	<b>Virginia Dept of Transportation</b>
Rockingham County	Tangier, Town	<b>Warren County</b>
Science Museum of Virginia	Tappanannock, Town	Warrenton, Town
<b>Shenandoah, Town</b>	Urbanna, Town	Warsaw, Town
South Boston, Town	Victoria, Town	<b>Waynesboro City</b>
South Hill, Town	Vienna, Town	<b>West Point, Town</b>
Southside Electric Coop	<b>Virginia Beach City</b>	Williamsburg City
Stanley, Town	<b>Virginia Dept of Conserv. &amp; Rec</b>	<b>Yorktown County</b>

ii. Debris Management Liaison

- **Coordinating with DEQ in regard to addressing the final disposition of mulch piles being generated by debris operations.**
- In coordination with FEMA, **continue** to conduct site surveys of trees in the cities of Richmond and Hampton to assess eligibility for federal assistance.

C. Mitigation

- **Eight Community Assistance Visits have been scheduled for counties and cities included in the Hurricane Isabel declaration. These visits are targeting areas hit hard by Isabel or communities requesting a visit. Two more visits need to be finalized.**
- HMGP Pre-applications are due at 5 p.m. December 2. **As of COB December 1, pre-applications of nearly \$60 million in projects have been received.** Full applications will be due by January 30, 2004 for planning grants and in March for non-planning grants.
- **Assisting with VDEM Hazard Mitigation Training for local emergency coordinators this week.**
- **Attended a meeting in Accomack for residents interested in HMGP projects. Most of the local participants had indicated interest since Hurricane Floyd but funds were not available at that time to fully fund the mitigation needs of the county.**
- New River Valley PDC has submitted its preliminary draft of all-hazard mitigation plan for State review. Localities in the PDC will review and comment on this plan after the state has completed its review by December 15.
- Working with FEMA Hazard Mitigation Technical Services Section Chief on areas to conduct mitigation targeting and to get data to support potential mapping initiatives.
- Continuing work on the “Disaster Resistance Library-An Educator’s Toolbox” with FEMA and Department of Education. Final CD is scheduled for completion this week and will be ready for review by the State Coordinating Officer, the Federal Coordinating Officer and Department of Education.

D. Legislative Liaison:

- Communication with local and state government officials is ongoing. Prompt responses to requests continue.

E. Community Relations

- Three Community Relations teams in field.
- “Next of kin” and special needs visits to families of disaster victims **are the priority this week.** ONA is supplying home visit packages for each family visited.
- All operations will be completed as of **December 5.**

**F. Public Affairs**

- *Issued news releases on:*
  - *“Disaster Recovery Center in City of Poquoson to Close”*
  - *“One Week Left to Apply for Disaster Assistance”*

**G. Environmental and Hazardous Materials**

- *Assisting with debris management.*

**H. Disaster Recovery Task Forces**

- i. State Coordinator for Local Disaster Recovery Task Forces (LDRTF)
  - **Met with the counties of Bath, Highland, Rockbridge and Augusta, and cities of Staunton, Waynesboro, Lexington and Buena Vista in Staunton on December 2 to discuss establishing additional LDRTFs in these areas.**
  - **Attended national Voluntary Organizations Active in Disaster meeting in Hampton on November 26.**
  - Continues to coordinate with localities with LDRTFs and attempt to encourage others to organize area task forces.

**Authority of Michael M. Cline, State Coordinator**  
/s/ Mary Camp, Deputy State Coordinating Officer

**Attachment 1 – Teleregistrations**  
Designated Jurisdictions  
**COB 12/1/03**

<b>Designated Localities</b>	<b>Daily 12/1</b>	<b>Cumulative</b>	<b>Designated Localities</b>	<b>Daily 21/1</b>	<b>Cumulative</b>
Accomack	1	289	King William	1	463
Albemarle	0	102	Lancaster	3	869
Alexandria (city)	1	213	Loudoun	5	110
Amelia	1	148	Louisa	1	173
Amherst	0	6	Lunenburg	0	91
Appomattox	0	40	Lynchburg (city)	0	19
Arlington	1	89	Madison	0	20
Augusta	1	211	Manassas (city)	0	7
Bedford	0	8	Manassas Park (city)	0	1
Brunswick	1	352	Mathews	1	1,137
Buckingham	0	63	Mecklenburg	0	295
Buena Vista (city)	0	50	Middlesex	2	1,062
Campbell	0	15	Nelson	0	27
Caroline	0	251	New Kent	3	1,143
Charles City	0	301	Newport News (city)	11	7,432
Charlotte	0	71	Norfolk (city)	11	5,688
Charlottesville (city)	0	69	Northampton	2	161
Chesapeake (city)	13	5,280	Northumberland	3	606
Chesterfield	20	5,767	Nottoway	1	196
Clarke	0	22	Orange	0	78
Colonial Heights (city)	4	440	Page	0	394
Culpeper	0	33	Petersburg (city)	4	1,689
Cumberland	0	54	Pittsylvania	0	35
Danville (city)	0	119	Poquoson (city)	1	2,327
Dinwiddie	1	575	Portsmouth (city)	8	3,639
Emporia (city)	0	15	Powhatan	1	232
Essex	4	474	Prince Edward	1	189
Fairfax	8	1,074	Prince George	1	728
Fairfax (city)	0	22	Prince William	0	227
Falls Church (city)	0	17	Rappahannock	0	8
Fauquier	0	48	Richmond	1	342
Fluvanna	0	79	Richmond (city)	27	4,523
Franklin (city)	3	602	Rockbridge	0	72



<b>Designated Localities</b>	<b>Daily 12/1</b>	<b>Cumulative</b>	<b>Designated Localities</b>	<b>Daily 21/1</b>	<b>Cumulative</b>
Frederick	0	46	Rockingham	1	134
Fredericksburg (city)	0	76	Shenandoah	0	16
Gloucester	5	3,314	Southampton	2	651
Goochland	0	219	Spotsylvania	2	306
Greene	0	42	Stafford	0	381
Greensville	4	955	Staunton (city)	0	65
Halifax	0	61	Suffolk (city)	11	3,103
Hampton (city)	17	7,949	Surry	0	698
Hanover	7	1,428	Sussex	3	752
Harrisonburg (city)	0	41	Virginia Beach (city)	11	6,268
Henrico	11	4,383	Warren	0	67
Hopewell (city)	1	606	Waynesboro (city)	1	150
Isle of Wight	3	1,892	Westmoreland	7	658
James City	4	2,044	Williamsburg (city)	0	104
King and Queen	1	344	Winchester (city)	0	8
King George	0	162	York	3	2,929
<b>Totals All Localities</b>				<b>241</b>	<b>90,734</b>